



Sample Managed Care Organization (MCO) ID Cards

The new Cardinal Care Managed Care MCO ID cards replace the Medallion 4.0 and Commonwealth Coordinated Care Plus MCO ID cards.

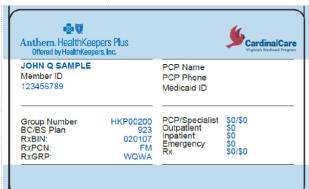


Eligibility/Preauthorization: 1-800-279-1878 Radiology Preauthorization: 1-888-693-3211

In case of an emergency go to the nearest emergency room or call 911,

Submit claims to Aetna Better Health of Virginia PO Box 982974 EI Paso, TX 79998-2974 EDI Payer 128VA Submit grievances and appeals to Aetna Better Health of Virginia P.O. Box 81139 5801 Postal Road Cleveland, OH 44181

VACARD-2





Humana Healthy Horizons in Virginia A Medicaid product of Humana WI Health Org. Ins. Corp MEMBER NAME MEMBER ID: HXXXXXXXX Medicaid ID#: XXXXXXXXX Effective Date: XX/XX/XX RxGRP: XXXXXX RxBIN: 610649 RxPCN: 3191507 CardinalCare Virginia's Medicaid Program In case of emergency, call 911 or go to the closest emergency room.

After treatment, call your PCP within 24-hours or as soon as possible.

Member/Provider Services: 844-881-4482 (TTY: 711) 877-718-4215 Member Transportation Services: Clinical Triage Line BH/ARTS Crisis, Nurse Line: 888-445-8714 Member Dental Program: 888-912-3456 Pharmacy Rx Inquiries: 844-912-0115 Please visit us at: Humana.com/HealthyVirginia To connect with Virginia Medicaid visit: dmas.virginia.gov For online provider services, go to Availity.com Please mail all claims to: **Humana Medical** P.O. Box 14359 Lexington, KY 40512-4359

(Sample MCO Cards continued)



SENTARA COMMUNITY PLAN

Member Name: JOHN DOE Member Number: 9999999 Group Number: SCP Medicaid/Rx ID: 99999999999 PCP Name: JANE DOE PCP Phone: 123-456-7899 Member Effective Date: 01/01/24

RxBIN: 003858 RxPCN: MA RxGRP: SHPMDCD



*Detailed plan information at sentarahealthplans.com

Pre-Authorization may be required for: hospitalization, outpatient surgery, therapies, advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthetics.

IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room. Always call your Primary Care Physician for non-emergent care.

 Member Services: (Hearing Impaired/Virginia Relay: 711)
 1-800-881-2166

 Behavioral Health/ARTS Crisis Line:
 1-833-686-1595

 Transportation:
 1-877-892-3986

 24/7 Nurse Advice Line:
 1-833-933-0487

 Pharmacist Help Desk:
 1-844-604-9165

 Dental:
 1-888-912-3456

 Medical Claims
 Behavioral Health Claims
 Sentara Health Plans

 PO Box 8203
 PO Box 8204
 PO Box 66189

 Kingston, NY 12402
 Virginia Beach, VA 23466



In case of emergency call 911 or go to nearest emergency room.

Pented: 07/14/22

This card does not guarantee coverage. To verify benefits or to find a provider, visit the website myUHC.com/CommunityPlan or call. Member Customer Service Hours 8:00 am-03.00 pm local time.

Member Services/Behavioral: 844-752-9434 TTY 711 Dental: 888-912-3456 TTY 711 NurseLine: 800-842-3014 TTY 711 Transportation: 833-215-3884 TTY 711 For Providers: UHCprovider.com 844-284-0146 Claims: PO Box 5270, Kingston, NY, 12402-5270 Preauthorization: 844-284-0146

Pharmacy Claims: OptumRX, PO Box 650334, Dallas, TX 75265-0334 For Pharmacists: 1-855-873-3493

The new Cardinal Care Managed Care MCO FAMIS cards (below) replace the MCO FAMIS ID cards.



In case of an emergency go to the nearest emergency room or call 911.

Important numbers for members

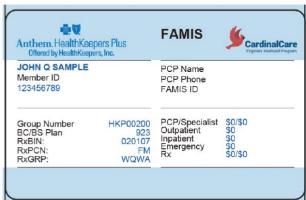
Member Services Behavioral Health and Substance Use Hotline 1-800-279-1878 1-800-279-1878 1-800-279-1878 1-800-279-1878 1-888-912-3456

Important numbers for providers

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VACARFA-2







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(Sample MCO ID FAMIS cards continued)



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CardinalCare

Payer ID: 87726

Rx Bin:

OPTUMRX*

Rx GRP: ACUVA Rx PCN: 4900

610494

*Detailed plan information at sentarahealthplans.com

FAMIS

VAMDN

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IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room. Always call your Primary Care Physician for non-emergent care.

Member Services: (Hearing Impaired/Virginia Relay: 711) 1-800-881-2166 Behavioral Health/ARTS Crisis Line: 1-833-686-1595 24/7 Nurse Advice Line: 1-833-933-0487 1-844-604-9165 Pharmacist Help Desk: Dental: 1-888-912-3456

Medical Claims Behavioral Health Claims Sentara Health Plans PO Box 8203 PO Box 8204 PO Box 66189 Kingston, NY 12402 Kingson, NY 12402 Virginia Beach, VA 23466



Member: NEW M ENGLISH Medicaid ID:

999999995 PCP Name: DOUGLAS GETWELL PCP Phone: (717)851-6816

No Copays

UnitedHealthcare Community Plan of Virginia - FAMIS Administered by UnitedHealthcare of the Mid-Atlantic, Inc. 0501

In an emergency go to nearest emergency room or call 911.

Printed: 07/14/22

TTY 711 TTY 711

844-284-0146

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