

AGENDA

April 17, 2025

11:00 AM - 12:00 PM

Meeting will be held electronically via Microsoft Teams Webinar.

To Join Meeting Virtually: https://events.gcc.teams.microsoft.com/event/6a254f49-2163-463a-aceb-13058ea738b4@620ae5a9-4ec1-4fa0-8641-5d9f386c7309	
Meeting ID: 264 203 288 315 Webinar Password: n67vV7en	
Dial in (Phone and Conference ID): +1 434-230-0065 Phone conference ID: 385 771 716#	Tap to join from mobile device: +1 434-230-0065 , 385771716# United States, South Hill
Remote Conference Captioning Link: https://www.streamtext.net/player?event=HamiltonRelayRCC-0417-VA4324	

Topic	Presenter	Time Allotted
Welcome & Introductions	Natalie Pennywell Outreach and Member Engagement Department of Medical Assistance Services	11:00 – 11:05 AM
Presentations & Discussion <ul style="list-style-type: none"> • Overview of the Medicaid Works Program • Cardinal Care Correspondence Center (AKA Centralized Mailroom) • Community Stakeholder Spotlight: Virginia Rural Health Association 	Sara Cariano Director, Eligibility Policy and Outreach Department of Medical Assistance Services	11:05 – 11:20 AM
	Danielle Nowell Operations Lead, Director’s Office Department of Medical Assistance Services	11:20 – 11:35 AM
	Beth O'Connor Executive Director Virginia Rural Health Association	11:35 – 11:50 AM
Wrap-Up, Announcements & Closing	Natalie Pennywell	11:55 AM – 12:00 PM

Next Meeting: June 26, 2025 at 11:00 AM

CSM Contact: Natalie Pennywell at Natalie.pennywell@dmass.virginia.gov

Takeaways

Take Action	Action Item	Resource	Follow-Up
<input type="checkbox"/>			

General Notes

Call/Email	Contact/Organization	Email Address	Phone Number
<input type="checkbox"/>			

CSM Contact: Natalie Pennywell at Natalie.pennywell@dmas.virginia.gov