

**REVIEW,  
RESPOND,  
RENEW!**

Be sure to read all official mail, email, or texts from the Virginia Department of Medical Assistance Services (Medicaid), your local Department of Social Services (DSS) office, and health plan.

If your address, household size or income has changed:

- visit [commonhelp.virginia.gov](http://commonhelp.virginia.gov);
- call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590); or
- contact your local DSS office to report changes so you don't miss important Medicaid information.





## **Are you pregnant or has your household size changed?**

It is important to notify Virginia Medicaid by visiting [commonhelp.virginia.gov](https://commonhelp.virginia.gov); calling Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590); or contacting your local DSS office to report household changes now because they may affect your Medicaid eligibility.

# Have you started a new job or had a change in income?

It is important to notify Virginia Medicaid by visiting [commonhelp.virginia.gov](https://commonhelp.virginia.gov); calling Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590); or contacting your local DSS office to report income changes now because they may affect your Medicaid eligibility.



**REVIEW,**

**RESPOND,**

**RENEW!**

**Did you know you can apply and  
renew your Virginia Medicaid  
benefits online?**

You can also check the status of your application or renewal, manage your case, report changes, upload documents, and replace a lost Medicaid card at [commonhelp.virginia.gov](https://commonhelp.virginia.gov).



VIRGINIA'S MEDICAID PROGRAM

**DMAS**

# Review, Respond, Renew!

**If you are currently a Virginia Medicaid member, create a CommonHelp Account at [commonhelp.virginia.gov](https://commonhelp.virginia.gov).**

Use your account to:

- Apply and renew online.
- Check the status of your application or renewal.
- Manage your case.
- Replace a lost Medicaid card.



# Review, Respond, Renew!

## Create a CommonHelp Account today!

- Respond and update your information or report any changes that would affect your Virginia Medicaid coverage on [commonhelp.virginia.gov](http://commonhelp.virginia.gov).
- To create an account, go to the website and click “Check my benefits.”
- Link your case to your account with your case and client ID numbers. *(They are on the front of the paper renewal form that came in the mail.)*

Need additional help or more information?

Visit [coverva.org](http://coverva.org) or call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590).



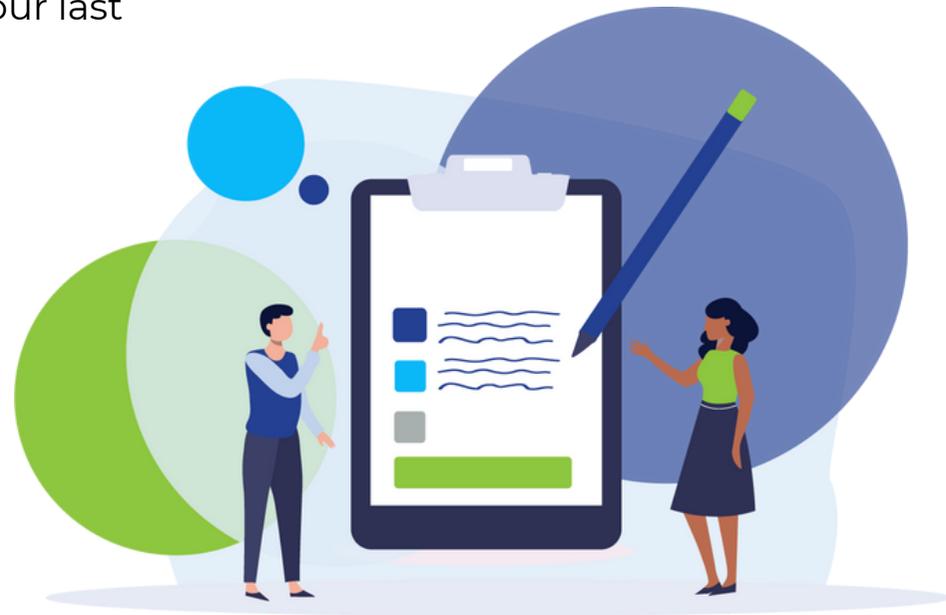
# Review, Respond, Renew!

## Reporting changes is easy when you have a CommonHelp account.

Send documents through [commonhelp.virginia.gov](https://commonhelp.virginia.gov).  
Report any information that changed from your last application or renewal.

This includes changes to your phone number, address, job or income, and people in your household. Report any information that changed from your last application or renewal at [commonhelp.virginia.gov](https://commonhelp.virginia.gov).

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# Review, Respond, Renew!

## Are you pregnant or did you recently have a child?

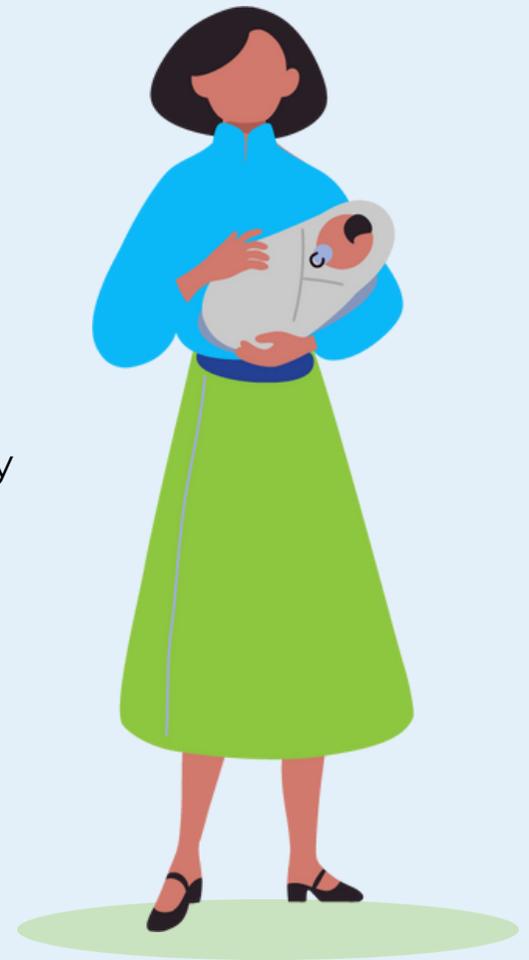
This is [AGENCY/ORGANIZATION] with a reminder that it is time to renew your Virginia Medicaid health coverage.

Medicaid covers care for you before and 12 months after birth, and you also can get coverage to make sure your baby stays healthy.

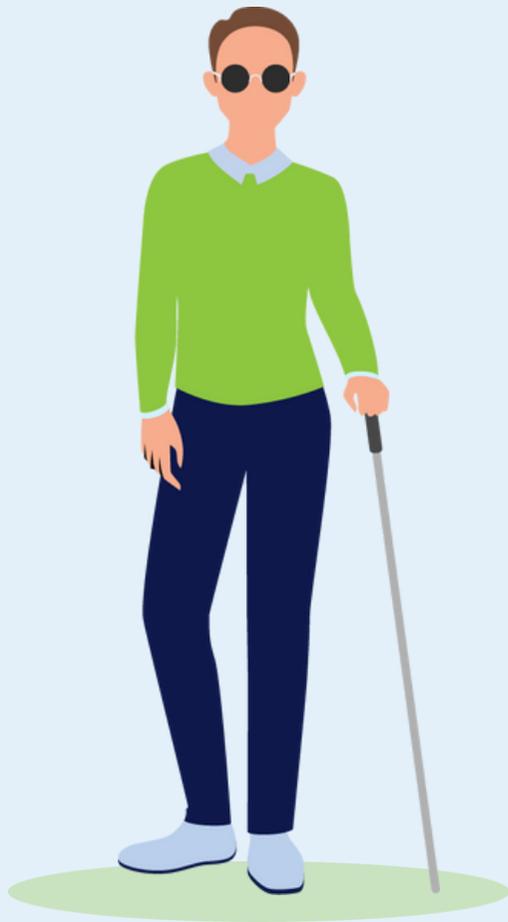
Go to your [commonhelp.virginia.gov](https://commonhelp.virginia.gov) account or look for a notice in the mail. Not responding to requests for information may result in loss of coverage.

**Need additional help or more information?**

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# Review, Respond, Renew!



For those who are visually impaired or blind, Virginia Medicaid provides coverage for a broad range of health services, including some medical equipment.

**Make sure you keep these essential benefits and renew your Medicaid coverage.**

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**Need additional help or more information?**

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# Review, Respond, Renew!

Medicaid covers important services for people with disabilities, like occupational therapy, speech and language services, case management, and medical equipment, such as wheelchairs.

**Renew your Medicaid coverage today to ensure access to vital services and health care.**

Go to your [commonhelp.virginia.gov](https://commonhelp.virginia.gov) account or look for a notice in the mail. Not responding to requests for information may result in loss of coverage.

**Need additional help or more information?**

Visit [coverva.org](https://coverva.org) or call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590).



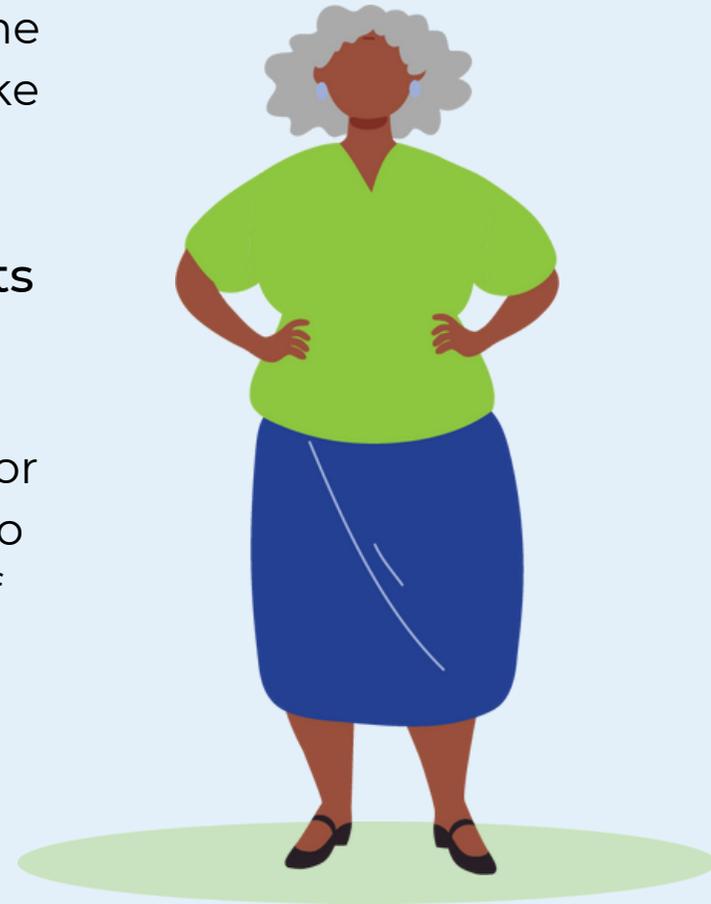
# Review, Respond, Renew!

Did you know that Medicaid helps older adults pay for important health care such as nursing home care and in-home care, in addition to things like doctor visits, prescriptions and more?

**Make sure you keep these essential benefits and renew your Medicaid coverage.**

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**Need additional help or more information?**  
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# Review, Respond, Renew!

Medicaid covers important services like home health aides, adult day health services, respite care, and more. Make sure you renew your Medicaid coverage today to keep these vital benefits

**Make sure you renew your Medicaid coverage today to keep these vital benefits.**

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# Review, Respond, Renew!

Medicaid health coverage covers mental health and substance use disorder services, such as therapy, rehabilitation, prescriptions, and more.

**Make sure to renew your health coverage so you can get the care you need.**

Members will receive a notice in the mail with instructions on what they need to do and the deadline for submitting updated information.

Go to your [commonhelp.virginia.gov](https://commonhelp.virginia.gov) account or look for a notice in the mail. Not responding to requests for information may result in loss of coverage.

**Need additional help or more information?**

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# Review, Respond, Renew!

**This is [AGENCY/ORGANIZATION] with a reminder that it is time to renew your child's health coverage.**

Medicaid covers services for your child, including doctor visits, medical equipment like mobility chairs, respite care, and even needed construction changes to the home.

Go to your [commonhelp.virginia.gov](https://commonhelp.virginia.gov) account or look for a notice in the mail. Not responding to requests for information may result in loss of coverage.

**Need additional help or more information?**  
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