You Will Be Hearing From Us!

Starting in March 2023, Virginia will begin reviewing members' health coverage! Medicaid will not cancel or reduce coverage for members without asking for updated information and closures will not occur prior to April 30, 2023.

Take these steps to make sure you stay covered:

Review!

Review information regarding Virginia Medicaid's renewal process.

- Read carefully all official mail, email or texts
- Sign up for email and text updates
- Follow Cover Virginia on social media

Respond!

Respond when you get official notices from the Department of Medical Assistance Services (Virginia Medicaid), Social Services, Cover Virginia and your health plan asking you to:

- Update contact information (mailing address, email address, and phone numbers)
- Respond to official notices

Renew!

Renew your coverage by sending the information requested by the due date. Answer all questions and make any changes if necessary through one of the following ways:

- Submit the completed form/documents **online** at commonhelp.virginia.gov using the case number and client ID on your form to associate your case to your account.
- **Call** Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590) to submit your information.
- **Mail** the completed form/documents to the address on the form/checklist by the due date.

Questions about the form or checklist?

Call your local Department of Social Services or Cover Virginia. Have the requested information ready.

For questions, additional help, or language assistance services or large-print, call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590) or email covervirginia@dmas.virginia.gov.

COVER VIRGINIA
Connecting Virginians to Affordable Health Insurance

VIRGINIA'S MEDICAID PROGRAM
DMAS